



The Power is in Your Hands

LACREEK ELECTRIC ASSOCIATION, INC.

121 N. Harold St.

P.O. Box 220

MARTIN, SOUTH DAKOTA 57551

PHONE: 605-685-6581



Touchstone Energy®

PREPAID METERING PARTICIPATION SERVICE AGREEMENT

CUSTOMER #: _____ **NAME:** _____ **DATE:** _____

In applying for participation in Prepaid Metering offered to members of Lacreek Electric Association, Inc., I agree with the association to the following terms and conditions:

1. To create a Prepaid Metering account, I understand a beginning balance of \$50 is required. I agree to make the minimum payment necessary to achieve this balance.
2. I understand I will need a \$50 deposit on my account that will be applied towards any remaining balance and then refunded once my account has been inactive for two consecutive months.
3. After creating my Prepaid Metering account, I understand I may purchase electricity at any time in payments of at least \$10. Electricity may be purchased via internet, "SmartHub" app, or automated telephone service 24 hours a day or during normal business hours at the association office.
4. I acknowledge I am solely responsible to regularly monitor the balance of my prepaid account. I may check daily account balances via "SmartHub" app, or by calling the association's automated payment system. I also agree that I am responsible for any cellular telephone or texting charge incurred due to daily notifications.
5. I understand it is my responsibility to sign up to receive alerts regarding my prepaid account(s) via my choice of email, text message, or both.
6. I understand my electric service will be subject to disconnection, once there is no longer a \$10 credit balance on my account.
7. I understand that Prepaid Metering disconnections will take place at 1 p.m. any weekday that I do not have a \$10 credit balance. To restore service in these events, I understand I must pay any balance due and make a minimum payment of at least \$25.00 must be made.
8. I understand if I do not restore my service within 10 days of being disconnected my account will be made inactive. I must then pay a \$25 reconnect fee, the balance due, as well as the minimum payment of \$25 towards my credit balance.
9. I understand it is my responsibility to read and understand the enclosed policy, Policy No. 72.

I acknowledge that I have read and accepted the terms and conditions of this Prepaid Metering Participation Addendum by my signature.

Member Signature: _____ Date: _____